



بینک موحتسب پاکستان

Banking Mohtasib Pakistan

PRESS RELEASE

PR No-03/26

October 12, 2026

Banking Mohtasib decides cases amounting to Rs 1.2 Billion

Karachi: The Banking Mohtasib Pakistan has decided cases amounting to Rs 1.2 Billion in favour of Complainants by disposing of over twenty-nine thousand (29,001) complaints during the first nine months (1st January to 30th September) of the current year, 2026. From 1st January – 30th September, 2026, the Office of Banking Mohtasib received 33,625 new complaints including 5,927 from Prime Minister's Portal.

With a view to protecting the people from fraudulent activities which are rampant now a days, the Banking Mohtasib Pakistan, Mr. Sirajuddin Aziz has stressed upon the banking customers to safeguard their financial credentials including the accounts detail and not to divulged them to any third person as well as not to press a link on their cell phones until and unless it is confirmed that the same is from a reliable and authentic source. Further, on receipt of suspicious calls, they should immediately contact the helpline of the bank and also report the matter and phone numbers etc. to the National Cyber Crime Investigation Agency (NCCIA), he added.
